



REF : GAEL\STOCK35\2023\69

Date : 19th December, 2023

BY E-FILING

BSE Limited

Phiroze Jeejeebhoy Towers,
Dalal Street, Fort,
Mumbai - 400 001

The National Stock Exchange of India Limited

Exchange Plaza, Plot No. C/1,
G Block, Bandra Kurla Complex,
Bandra (E), Mumbai - 400 051

Scrip Code: 524226

Symbol: GAEL

Dear Sir / Madam,

Sub:- Communication to the members of the Company regarding Awareness about Common Online Dispute Resolution and extension of timeline for choice of nomination in Demat account

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are pleased to inform you that the awareness to the members of the Company pursuant to recent circulars issued by Securities and Exchange Board of India ("SEBI") about Common Online Dispute Resolution and extension of timeline for choice of nomination in Demat account has been sent to the to the members of the Company through e-mail.

This intimation is also being uploaded on the Company's website at www.ambujagroup.com.

You are requested to take the same on your records.

Thanking you.

Yours faithfully,

FOR, GUJARAT AMBUJA EXPORTS LIMITED

KALPESH DAVE
COMPANY SECRETARY



Encl.: As above





GUJARAT AMBUJA EXPORTS LIMITED
NURTURING BRANDS



"Committed to Growth"

CIN - L15140GJ1991PLC016151

**Regd. Office: "AMBUJA TOWER", Opp. Sindhu Bhavan, Sindhu Bhavan Road,
Bodakdev, P. O. Thaltej, Ahmedabad - 380 054**

Phone: 079-61556677, Fax: 079-61556678

Email: investor-jcsl@ambujagroup.com, Website: www.ambujagroup.com

**Subject : Gujarat Ambuja Exports Limited – Awareness about Common Online
Dispute Resolution and extension of timeline for choice of nomination in
Demat account**

Folio No/DP ID & Client ID:

Name of Member:

Dear Member(s),

We would like to bring to the attention of the Members of Gujarat Ambuja Exports Limited ("the Company") about the recent circulars issued by Securities and Exchange Board of India ("SEBI") on the below mentioned subjects and request you to take note of its contents.

1. ONLINE DISPUTE RESOLUTION MECHANISM

SEBI has issued Circular No. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131 dated 31st July, 2023 as amended by Circular No. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/135 dated 04th August, 2023, and Master Circular No. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/145 dated 11th August, 2023 that established a common Online Dispute Resolution ("ODR") mechanism to facilitate online resolution of all kinds of disputes arising in the Indian securities market.

Members can raise their grievances / complaints / disputes under the investor grievance redressal mechanism with three levels of escalation in the following manner -

Level 1 - Raise grievances/ complaints/ disputes directly with the Company or its Registrar and share transfer agent (“RTA”):

Members are advised to first lodge their complaint/ grievance/ dispute directly with the Company or the RTA, their contact details are mentioned below:

WITH THE COMPANY: To Mr. Kalpesh Bhupatbhai Dave, Company Secretary & Compliance Officer by sending an email at investor-jcsl@ambujagroup.com or by sending physical correspondence at the registered office address i.e. “Ambuja Tower”, Opp. Sindhu Bhavan, Sindhu Bhavan Road, Bodakdev, PO : Thaltej, Ahmedabad – 380 054 (Gujarat) India

or

WITH THE RTA: To Mr. Dilip Darbar by sending an email at jayvijay@ambujagroup.com or by sending physical correspondence at the address i.e. “Ambuja Tower”, Opp. Sindhu Bhavan, Sindhu Bhavan Road, Bodakdev, PO : Thaltej, Ahmedabad – 380 054 (Gujarat) India.

Level 2 - SEBI Complaints Redress Systems (“SCORES”) Platform:

Grievances / complaints / disputes which are not resolved at level 1 or if the Member is not satisfied with the resolution provided by the Company or RTA, a complaint/ grievance/ dispute may be raised on SCORES platform of SEBI which is accessible at <https://www.scores.gov.in>.

Level 3 - Online Dispute Resolution (“ODR”) Portal -

If the complaint/ grievance/ dispute remains unresolved or Member is not satisfied with the resolution provided at level 1 or level 2, then the online dispute resolution process may be initiated through the ODR Portal within the applicable timeframe as prescribed under law. The link to the ODR Portal is <https://smartodr.in/login> and the same can also be accessed through our website at <https://www.ambujagroup.com/stakeholders/>.

2. EXTENSION OF TIMELINE FOR NOMINATION IN ELIGIBLE DEMAT ACCOUNT

SEBI vide Circular No. SEBI/HO/MIRSD/POD-1/P/CIR/2023/158 dated 26th September, 2023 has extended the timeline for submission of ‘choice of nomination’ with respect to the eligible demat accounts to 31st December, 2023, post which such demat account shall be frozen for debit of shares.

The aforementioned SEBI Circular(s) / Master Circular can be accessed on the website of SEBI at <https://www.sebi.gov.in> or on the website of the Company at <https://www.ambujagroup.com>.

Thanking you,

Yours Faithfully,

For, **Gujarat Ambuja Exports Limited**

Kalpesh Dave

Company Secretary and Compliance Officer

(ACS-32878)

Note: This is a system generated e-mail. Please do not reply to this e-mail.